



Guarantee

Within the guarantee period, which varies depending on the product, we will either repair or replace the device free of charge in the case of defects that impair the function of the device. Products which have been damaged due to improper use or improper storage¹⁾ are excluded from the guarantee. Products which expire at the end of their normal life, in the course of normal use, are also excluded from the guarantee. Your guarantee period begins on the initial date of purchase. This does not affect your statutory guarantee rights.

Guarantee periods

SUPERLIFE batteries

- Type AA, AAA, C, D, 4,5V 3 years (shelf life)²⁾
- Type 9V 2 years (shelf life)²⁾

ENERGY Batteries 5 years (shelf life)²⁾

INDUSTRIAL, LONGLIFE and LONGLIFE Power batteries

- Type AAA, AA, C, D 10 years (shelf life)²⁾
- Type 9V, 4,5V 5 years (shelf life)²⁾

LONGLIFE Max Power batteries

- Type AAA, AA, C, D 10 years (shelf life)²⁾
- Type 9V 5 years (shelf life)²⁾

ULTRA Lithium batteries

- Type AA, AAA 15 years (shelf life)²⁾
- Type 9V 10 years (shelf life)²⁾
- Button cells and round cells 10 years (shelf life)²⁾

Professional Electronics button cells and round cells

- Alkaline 3 years (shelf life)²⁾
- Silver 3 years (shelf life)²⁾
- Lithium 10 years (shelf life)²⁾

Batteries for special needs

- 4R25X, 4R25-2, LR1 (N), LR8D425 (AAAA) 3 years (shelf life)²⁾

Watch Cells 3 years (shelf life)²⁾

Hearing Aid Batteries 4 years (shelf life)²⁾

Rechargeable batteries (Accus) 2 years

Chargers 3 years

Portable Power Products 2 years

Battery Tester 3 years

Flashlights / Lights 3 years

- Indestructible PRO Range 7 years

Bulbs 2 years

Service

If a product becomes defective during the guarantee period, the product must not be repaired by the user. Please contact the dealer where your product was purchased or the main VARTA Service Centre.

+49 7961 83-784
mailto:service@varta-household.com

Your dealer or the VARTA Service Centre may ask you to send in the defective product or batteries as well as the affected device. Proof of purchase of the VARTA products must always be provided except in the case of non-rechargeable batteries. In this case, either the battery or the part of the packaging on which the "best before" date is printed will suffice.

¹⁾ Proper storage of rechargeable and non-rechargeable batteries: Batteries should always be kept in a dry place at temperatures of between 10 and 20°C. Batteries that are not required for immediate use should be stored in their original packaging. Batteries should not come into direct contact with other metal objects or other batteries.

²⁾ The guarantee period for the shelf life of non-rechargeable batteries only extends to the guaranteed storage period during which the product will still function. This period commences on the date of manufacture and ceases at the latest on the "best before" date, which is printed on the packaging and/or on the product.